

# Enabling Deskless Workers

With Microsoft Teams®



As a market leader of UC interoperability, Spectralink offers the premier DECT solution with direct integration to Microsoft Teams Phone. Our DECT systems empower business-critical deskless workers with seamless voice, collaboration, and communication. Rugged, Scalable, and Secure.

Spectralink offers a cost-effective, highly secure, and reliable DECT mobility solution with direct, full-featured integration to the Microsoft Teams SIP gateway. The flexible and scalable modular infrastructure of our DECT portfolio allows your enterprise to expand coverage, voice traffic, and the number of users with ease. Spectralink IP-DECT Servers (cloud and on-premise options), cloud-based DECT management platform AMIE®, and high-performance single and multi-cell DECT provide coverage for enterprises of all sizes, ideal for healthcare, factory plants, warehouse logistics, security, and retail. Spectralink DECT handsets also have open support for 3rd party applications to ensure timely communications, optimized workflows, and the safety and security of deskless personnel.

Enterprise organizations rely heavily on business-critical deskless workers. Spectralink DECT provides seamless integration with Microsoft Teams to provide deskless workers with access to the same tools as office and remote workers securely uniting voice, data, and people for greater levels of collaboration. It also ensures a higher level of interaction throughout the workforce and offers employees more flexible work options by breaking down the silos between enterprise teams and ensuring they can access the same secure system no matter where they work.

DECT as a Service is supported with highly scalable, cloud-managed infrastructure, including VIP DECT Server One and AMIE. Spectralink DECT can be hosted in cloud service providers' data centers and offered as a service to their subscribers to provide desk-based and home-based employee telephony needs and support deskless workers whose jobs must be carried out at a specific location.

## Enterprise-grade Voice Quality

Calling is supported through Microsoft Teams Phone on Spectralink DECT handsets to and from Microsoft Teams PC client, Web client or app, mobile phones, fixed lines, and more.

## Benefits of Spectralink DECT Integration with Microsoft Teams Phone

- Provides deskless workers with Microsoft Teams services on DECT handsets retaining integration to messaging, alerts, and alarms platforms for worker safety and security
- Reduces costs by enabling customers to retire legacy PBX DECT systems and support deskless workers with a DECT solution integrated to Microsoft Teams
- Delivers consistent, continuous delivery of enterprise-quality voice covering the entire enterprise premises



## Supported Hardware

- Spectralink IP-DECT 200, IP-DECT 400, IP-DECT 6500, and VIP DECT Server One
- Spectralink IP-DECT Base Station
- Spectralink DECT 72, 75, 76, and 77 Series Handsets

Communication on Spectralink DECT handsets is intuitive and reliable, resulting in more answered calls, employees that can be reached anywhere on the job, higher job satisfaction, and improved customer or patient experiences. When communication matters most, we make it easy for employees to stay connected with best-in-class voice quality.

## Simplifying the Digital Transformation to UCaaS

The integration of Spectralink DECT to Microsoft Teams Phone makes it easy for customers to smoothly migrate from legacy PBX/DECT phone systems and on-premise phone systems to a centralized cloud-based UCaaS solution. Spectralink, together with Microsoft Teams, is transforming team collaboration and empowering deskless workers with rugged and reliable DECT handsets for industry-leading communication solutions on the go.

## Safety and Security for Deskless Workers

Microsoft Teams Phone calls are secured using encryption based on industry standards, and Spectralink DECT systems are certified to the highest security standards in the industry. Spectralink supports the integration of 3rd party alarms, alerting, messaging, and calling, including real-time notifications and lone worker features to enhance the security and safety of on-premise deskless workers.

**For mobile unified communications and enhanced teams in motion, choose Spectralink. Contact your Spectralink representative today to learn how to enable your deskless workers with Microsoft Teams on Spectralink DECT.**

For more information about our Microsoft integrations, visit [Spectralink.com/microsoft](https://spectralink.com/microsoft).

## About Spectralink

As an award winner in mobile technology, Spectralink has been transforming the way our customers work and communicate for 30 years. Through our determination to do extraordinary things, we enable mobile workforces and empower our customers and partners to explore what's next, what's possible. With our enterprise grade, best-in-class mobile solutions, we are with our customers wherever they work, however they need us. Our people, commitment to innovation and our passion are our foundation for success.

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